

QUALITY, PREVENTION, AND ENVIRONMENTAL POLICY

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PROTECNIC is an industrial company specializing in the **design and manufacture of PVC and ABS edgebanding, shutters, and all types of technical profiles for the furniture industry**. Our organization understands that quality, environmental management, and health and safety are key factors in the development of its activities, enabling continuous progress and improvement. Consequently, **PROTECNIC** has adopted the standards UNE-EN-ISO 9001, UNE-EN-ISO 14001, and OHSAS 18001 and commits to complying with their requirements.

General Objectives of PROTECNIC's Management System

1. Achieving full customer satisfaction by meeting market demands and agreed-upon requirements.
2. Offering competitive products and services through the continuous improvement of processes, environmental management, and health and safety.
3. Prioritizing prevention over the correction of failures.
4. Setting zero defects in all processes and services as the quality benchmark.
5. Commitment to protecting the environment and ensuring worker safety.
6. Commitment to preventing pollution and accidents.
7. Commitment to meeting customer requirements, management standards, applicable environmental requirements, and occupational risk prevention standards.

In line with these general objectives of the company's quality, environmental, and health and safety policy, our organization will work in the following direction:

- *To maintain and improve the qualification of our staff so that they feel engaged with the company's Quality, Environmental, and Health and Safety Policy, thereby collectively achieving the set objectives.*
- *To prevent the occurrence of defects through mechanisms of control and monitoring of the company's production processes, aiming to produce goods that meet agreed specifications.*
- *PROTECNIC is committed to prevention and safety in the workplace.*
- *To enhance the operation of our quality, environmental, and health and safety management system by effectively utilizing the implemented tools such as corrective and preventive actions, audits, data analysis, and system reviews.*
- *Implement the concept of continuous improvement and customer focus by using annual quality, environmental, and health and safety objectives, as well as analyzing customer satisfaction.*
- *Implement operational procedures in environmental management and health and safety.*

This quality, environmental, and health and safety policy should be ingrained in the company's culture and therefore must be known and understood by all personnel. To this end, it has been delivered and explained to all employees for their awareness and implementation. It will be developed through a Quality, Environmental, and Health and Safety Management System outlined in the system's reference documentation.

Dirección
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